

## Partnership Development Programme - Frequently Asked Questions

### Programme Overview

Our programmes are designed to equip you with the necessary tools for implementing quality improvements within your practice alongside your team. Following each full day, you will be assigned a "project" aimed at introducing and embedding these changes into your practice at a suitable time. Over the span of 12 months, you will witness the positive impact generated by your Partnership and Practice collaboration.

### Curriculum Highlights

The curriculum is comprehensive, covering the following key areas:

- **Leadership:** Covering personal leadership, leadership styles, crisis leadership, fostering a healthy partnership, effective team leadership, conflict resolution, and successful change management.
- **Strategy:** Addressing fundamental components such as values, culture, and vision. The curriculum delves into strategic planning, innovative thinking, and the practical aspects of developing and implementing a practice strategy. Governance, organisational design, and strategic plan delivery are also explored.
- **Operations:** This module encompasses the GP practice operating model, financial management, legal considerations, operations management, team development, understanding demand, service delivery models, technology utilisation for governance and performance management, future healthcare opportunities through technology, and the significance of patient engagement.

### Time Commitment

The programme spans 12 months, requiring a commitment of 6 full days spread across the year (one full day every other month). Additionally, there are 6 virtual check-ins, each lasting 1.5 hours. All sessions are recorded for participants' convenience, ensuring no missed content. Your active participation directly influences the value you derive from the programme. The full days provide a platform for networking, idea exchange, collaborative problem-solving with peers, and direct interaction with programme facilitators.

### Programme Delivery

The programme blends virtual and in-person elements. Virtual check-ins are conducted online, while the full days are organised as hybrid events. Participants have the flexibility to attend in person at Euston, London, or join online via MS Teams. You're not confined to choosing a single format; a combination of both options is available.

### Faculty and Guest Speakers

The programme is orchestrated by Qualitas in partnership with The Thornton Practice. Distinguished guest speakers include Associate Professor of Leadership at Warwickshire University, Dimitrios Spyridonidis; Peter Tinson, Director of Primary Care, Lancashire and South Cumbria ICB; Professor of Entrepreneurship, Nigel Lockett; representatives from Mazars Accountants and Mills and Reeve law firm, among others.

### Face-to-Face Sessions

Based on feedback from our alumni over the past two years, we selected Wednesday as the preferred day of the week for the full-day sessions.

Face-to-face sessions are held in Euston, London, running from 10 am to 6 pm. The 10 am start time accommodates those traveling from distant locations. In-person attendance is strongly encouraged for enhanced peer interaction, learning, and networking. Virtual

attendance is also an option, offering an interactive experience that builds upon previous virtual sessions.

### Session Dates

In-person sessions are scheduled as follows:

- Wednesday – 18th October 2023
- Wednesday – 6th December 2023
- Wednesday – 21st February 2024
- Wednesday – 24th April 2024
- Wednesday – 19th June 2024
- Wednesday – 11th September 2024

Virtual events during lunch breaks, from 12:30 pm to 2 pm, will be conducted on the following dates:

- Wednesday – 4th October 2023
- Wednesday – 8th November 2023
- Wednesday – 24th January 2024
- Wednesday – 13th March 2024
- Wednesday – 22nd May 2024
- Wednesday – 17th July 2024
- Wednesday – 16th October 2024

### Programme Cost

The programme fee is £3,000 and can be paid in instalments. Secure your place now – <https://qualitasconsortium.uk/payment-page/>

Funding opportunities exist via your PCN and ICB – Join our webinar to find out existing routes.

If you became Partner from April 2020 to March 31st, 2023, through the NHS N2PP scheme.

For further information on other funding sources, attend our **FREE** webinar on available funding and programme Q&A's on **September 7th, 12:30-1:30 pm**. Details can be found at <https://qualitasconsortium.uk/our-programmes/partnership-development-programme>.

Our aim extends beyond mere education; it encompasses the sharing of knowledge, facilitating change implementation, and fostering enduring relationships to bolster primary care. Should you require additional clarification, please don't hesitate to reach out. We eagerly anticipate your participation in our upcoming cohort, commencing on October 4th.